



# Merridale Primary School

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## 2020 Parent/Carer Survey Evaluation

Earlier this term, we asked for your opinions and views about how the school performs in a range of different areas. We received 119 completed surveys. All of this information has now been collated and your comments noted and discussed. We have provided a summary of each question area and a selection of comments made, which reflect the views held by the majority of respondents. We have also, in our summary, identified how the school is going to respond to areas of concern raised to improve what we do in the future.

I think you will agree, after reading the summary that the general view of how the school is performing is a very positive one and we will aim to continue to work alongside you to ensure that this is maintained and built upon in the future.

Thanks, once again, for your contribution to this survey.

1. **My child is happy at Merridale Primary School**  
98% of parents/carers agreed or strongly agreed that their child is happy at Merridale.

2. **My child feels safe at this school**  
99% of parents/carers agreed or strongly agreed that their child feels safe at school.

As a school, we are proactive in ensuring that all pupils feel safe whilst they are in our care. All reported issues are dealt with and we encourage children and families to let us know whenever issues arise so we can address them. School staff will always make themselves available to discuss any concerns you may have.

3. **The school makes sure its pupils are well behaved**  
97% of parents agreed or strongly agreed that the school ensures pupils are well behaved

<p>4. <b><u>My child has been bullied and the school dealt with the bullying quickly and effectively</u></b>  <b>91%</b> of parents agreed or strongly agreed that the school dealt with bullying in an effective and swift manner.</p>
<p>5. <b><u>The school makes me aware of what my child will learn during the year</u></b>  <b>97%</b> of parents agreed or strongly agreed that the school makes parents aware of what their child will be learning during the year.</p>
<p>6. <b><u>When I have raised concerns with the school they have been dealt with properly</u></b>  <b>98%</b> of parents agreed or strongly agreed that concerns raised were dealt with properly by the school.</p>
<p>7. <b><u>Does your child have special educational needs and/or disabilities (SEND)</u></b>  <b>92%</b> of parents stated that their child did not have special educational needs and/or disabilities. Whereas 8% stated their child did.</p> <p><b>7b If YES</b>  Of the <b>8%</b> of parents who stated their child did have SEND they agreed or strongly agreed that the school gives them the support they need.</p> <p>From these responses, we identified that many parents and carers seemed to be unclear about whether or not their child has additional needs. At our recent parent consultations, we ensured that we clarified and explained this to all parents and carers who have children with SEND. If you would like any further information or advice on this, please contact the school.</p>
<p>8. <b><u>The school has expectations for my child.</u></b>  <b>93%</b> of parents agreed or strongly agreed that the school had expectations for their child.</p>
<p>9. <b><u>My child does well at this school</u></b>  <b>94%</b> of parents agreed or strongly agreed that their child achieves well at school.</p>
<p>10. <b><u>The school lets me know how my child is doing.</u></b>  <b>95%</b> of parents agreed or strongly agreed that school lets them know how their child is doing.</p>

<p>11. <b><u>There is a good range of subjects available to my child at this school</u></b>  <b>92%</b> of parents/carers agreed that there are a good range of subjects available to their child.</p>
<p>12. <b><u>My child can take part in clubs and activities at this school.</u></b>  92% of parents/carers agreed that their child takes part in clubs and activities at the school.</p>
<p>13. <b><u>The school supports my child's wider personal development.</u></b>  <b>92%</b> of parents stated that they agreed or strongly agreed that school supports childrens wider personal development.</p>
<p>14. <b><u>I would recommend this school to another parent</u></b>  <b>99%</b> of parents agreed or strongly agreed that they would recommend Merridale to other parents.</p>

Parents and carers were also asked what the school did well and how the school might be improved. We have summarised some of the findings from this below, along with our response:

- Teachers are always welcoming, staff have always got a smile on their face.
- Everything is absolutely great and as a parent I am more than happy that my son attends Merridale School.
- I have been very impressed with all aspects of education and care the school provides.
- I like the school because my child is happy.
- Dedicated staff, great support for students whose English is a second language.
- Small and very friendly approachable staff. Excellent new library.
- Reception teachers are doing an excellent job. My daughter has learnt how to read in 3 months.

A number of parents/carers raised concerns regarding the replacement of the School Crossing Patrol Warden. Staff and Governors share the same concern and have the same worries about the safety of our children. The appointment of a Crossing Patrol Warden is managed by the Local Authority and not the school. We are in touch with the Local Authority regarding this on a regular basis.

We had some parents asking for the school to start a breakfast club in the morning and an after school childcare facility for working parents. The school has, in the past, tried to provide this service but was unable to

recruit enough children to make the club financially viable. For this reason, we are unable to offer such a service at the moment.

Clubs – a number of parents have requested a wider range of clubs to be available at the end of the day. As we have only 7 teachers we do not have a lot of scope to run additional clubs. The only way we can do this is by buying in external providers to run clubs but this will push up the cost of clubs to parents, which we want to try and avoid. We usually offer 5-8 clubs each term and many of these are often not full. We regularly talk to children about the after school clubs that they are interested in joining to ensure that we can try as hard as possible to meet their interests.

Website – There was a reference to the website looking in need of an update. School would agree with this and we are presently working on improving information across a wide range of curriculum subjects.

School uniform – In the survey there were 2 references to introducing a school uniform policy and at the same time there were a number of comments supporting the non-uniform policy at the school. For this reason, we do not think there is enough interest currently in changing our existing policy on school clothing. As ever, we would remind parents and carers that they are welcome to send children to school in uniform-style clothing if they wish.

**The winning raffle ticket number from the prize draw was number 129. If you have the winning ticket, please come to the school office to claim your prize.**

**Thank you to everyone who took the time to complete and return this survey. Your feedback is important to us and will help us to continue to improve our school.**